



A McMouse! Student photographs mice in McDonald's on the Ramp in Birmingham city centre

By Alison Stacey, May 28 2016, UK

A Birmingham student was horrified when she spotted mice running around in a city centre McDonald's restaurant.

Louisa Murray, who goes to the University of Birmingham, was in the Stephenson Place branch near New Street when she spotted the rodent above display screens at around 1pm on Friday.

The horrified student watched as the rodents scampered around, just feet above where customers were being served burgers.

The 21-year-old claims that when staff was alerted to unwelcome visitor they continued to let people into the restaurant and serve food.

Louisa said: "We were ordering our food at one of the self-service machines when someone pointed it out.

"It was running all along the top of the screens above the kitchen.

"I had already ordered my food, so I walked up to get it, but the staff didn't seem to know what to do.

"I thought it was really gross. They were letting people still order food.

"It just makes you think if there is one, then how many more are there?"

Now Louisa, who was in the city centre shopping, admits that she probably won't be returning the restaurant.

A manager at McDonalds New Street said that as soon as they were informed of the problem action was taken.

He told the Mail: "I would like to reassure readers that after we were alerted to the incident we closed the store and called out pest control.

"Once they gave us the go ahead we were able to reopen the store around 4pm."